Module One: Teamwork, Communication & Feedback

A CT Transportation Leadership Program
REQUIRED Workshop

This module will address your role as a leader and how you can use your DiSC style to develop and positively affect the culture of your department, the morale and image of your team, and create an open, inclusive environment that promotes empowerment to your staff.

The session will provide tools and strategies for:

- Planning, goal setting, and defining roles;
- Maximizing your DiSC style to build effective relationships;
- Being consistent in your leadership to minimize team dysfunction;
- Giving praise and constructive feedback;
- Dealing with challenges created by a unionized environment.

Date & Location

April 23, 2019
Bristol, CT

Session is 8:30am—3:00pm
(Registration begins at 8:00am)
Lunch will be provided

Learning Objectives

Upon completion of this class, participants will be able to:

- Identify key characteristics of high performing teams.
- Identify root causes of dysfunction within teams.
- Understand leadership’s role in team performance.
- Demonstrate techniques for providing both positive feedback and constructive criticism.

Course Instructor

Kenya Rutland of KJR Consulting. Kenya has more than 15 years of learning and development experience with a focus of creating high-performing individuals, groups and organizations. His expertise includes change management, coaching, customer service, diversity and inclusion, leadership and team development.

“Fantastic course and training, which I can apply immediately into my daily practices. Excellent teacher. Kept me engaged the entire course.” - Transportation Leadership Program Participant.
Registration

- Please visit www.t2center.uconn.edu to register for this class online.

- **Registration contact:** Please direct any questions to Shelly Desjardin at shelly.desjardin@uconn.edu or call (860) 486-9373.

- **Cost** *(includes lunch and course materials)*
  - $100—TLP Cohort 6

- If you require an accommodation to participate in this workshop, please contact Shelly Desjardin at shelly.desjardin@uconn.edu or call (860) 486-9373, at the time of registration.

- Please advise if you have dietary restrictions.

- Photographs may be taken for promotional and training purposes. Please notify us during registration if you do not wish to be photographed.